

TESTIMONIALS to Crystal Clear Pet Products Ltd

9/5/11 Excellent, thank you. It's refreshing to receive such service these days. Far too many have no idea about the art of customer service.

Jan Horn

5/4/11 At the Black and White Cat Show recently I bought a small bag of Ultimate to try out. I cannot tell you how delighted I was with the results but, as I wanted to try it first, I only bought a small bag and now I am desperate to get hold of some more.

I would like to congratulate you on producing such a good product. **I have tried another silicone pet litter but it is nowhere near as good as Ultimate.**

I look forward to your reply (I have recommended it to cat-owning friends so you may get other enquiries).

Thank you in advance

Jackie Cuffling

31/3/11 The base arrived today. Thank you ever so much for your brilliant service :-)

Kindest Regards

Jenny

17/4/11 My husband and I are in the process of setting up a new pet shop in Norfolk and would like to view a copy of your catalogue for possible stock purchase. we have seen some of the products at cat shows and were amazed at how brilliant they were and now we have the chance to stock them in our shop.

Could you tell me if this is possible and if so how do we go about ordering etc too.

Many thanks

Alia Yousef

15/4/11 Good to here from you

Many thanks I look forward to taking delivery

Good to do business with your company

Regards David H L

26/4/11 I just wanted to say a big thank you for such a prompt delivery, which arrived on Tuesday 19th April - the day after I spoke to you on the phone. My kittens could safely oncross their legs ;)

Thank you for such attentive customer service.

kind regards

Sheelah

29/07/10 Thank you for being so understanding today about my incompetence in on line ordering! I only want one large litter box plus the mat and litter (one of each!!). Many thanks. Regards, Susan M.

01/12/2010

Firstly thank you for exhibiting at the LovePets Show. Whilst we were obviously disappointed with visitor numbers, due to the worst November weather conditions in 17 years, we would like to thank you for your support and for helping to make the show highly professional and a really enjoyable day out for all our visitors.

Sarah Howell The LovePets Show

5/12/10

I need to thank you for all the hard work I gave you this year, always polite and nice with me...

Sandra Schor (Brazil)

23/12/10 You are my angel :-)) It's official and why I always use you guys!

Sarah Walker

14/01/11 Thank you for doing this. I will be keeping in touch and sending you photo's of Emi and Mai from time to time if that is ok.

Thank you for all you have done.
Bernadette, Raj, Emi and Mai (the Rajputs)

17/01/11 i received my parcel on Friday and the cats are happily scratching away.
I just wanted to thank you for all your help over the last few weeks
Kind Regards
Donna

17/01/11 Following a, "courier issue"
I would also like to thank you for all your help with this your excellent customer service has made this problem a lot easier.
Thanks
Dawn

18/01/11 Thanks very much for your excellent service. Look forward to the items being delivered for this and future orders.
Regards,
David Marandola.

22/01/11 Cat litter order came yesterday. Great service as usual. See you at a cat show soon.
Regards, Anne & Billy Cox

02/02/11 Thank you for your prompt reply the information was very useful and that you would change the tins is excellent thank you so much. Service like this is few and far between. Yours Valerie Wood

12/02/11 P.S Recently brought some safe 4 cherry and almond disinfectant and it was the best thing we have brought in ages! one of our cats had had an accident on the carpet. We had tried the simple solutions for ages and still could smell it. I used the safe 4 neat on the area and around it and have smelt nothing else since. Thanks for that and thanks for the speed of the order. I received it much quicker than anything else I have ever ordered online
Thanks for your help.
Michelle

14/02/11 Thanks for the personal service and msgs. Mark Barsoum

17/2/11 It's very nice to hear from a company and person who cares for their customers and as a bonus you made me laugh.
Best Regards
Sally Mackenzie

22/2/11 I was very surprised to have a knock at the door a few minutes ago with a delivery already and it's only been 2 days. Excellent work!
Many thanks,
David

28/2/11 had a very nice phone call from one of your ladies on Friday to let me know that my litter tray would arrive on Monday and then at 7:50 this morning the City Link man arrived with it. Excellent.
Thanks again for all your help,
Kind regards,
David

28/2/11 Just wanted to say thank you very much for your kind help at Elsecar cat show the other week - what a good job we bumped into you. It's Mel and Stuart and you showed us Ultimate Innovation cat litter when we had bought one of your cream Boodha litter trays - as we were

having problems with the potent smell of our tom cat -Alfie Bear.
I promised that I would love you forever if it worked -haha so you
may remember me now! Well - let's just say - I have to uphold my side
of the bargain!
Anyway -just wanted to say -it is brilliant.....we love the new
Boodha and the nasty smell has completely gone - what a result!!! :)
We've ordered a large sack, which will hopefully last for 2 months
and we'll be back for more -I'm sure!
Take care and thanks again!
Mel

28/10/10

Thanks very much for the delivery of me last order. Very quick :)

Love to all and thanks so much for a great service as always

Ooo also wanted to thank you all very much for the Auction donation. Tanya Chambers